



INFINITY
CONVENTION CENTRE

Friday, March 13, 2020

To All of our Valued Guests:

As the coronavirus (COVID-19) situation continues to evolve, Infinity Convention Centre team continue to closely monitor local and international developments. We follow official instructions from the Public Health Agency of Canada and Ottawa Public Health to ensure the health and well-being of our community. The Public Health Agency of Canada has so far assessed the public health risk associated with the new coronavirus (COVID-19) as low for the general population of Canada.

In addition to our usual cleaning protocol, we have introduced the following measures:

- Our maintenance team goes the extra mile to disinfect all public spaces, including door handles, handrails, and other surfaces;
- Hand sanitizer is available in our public spaces, but the best thing to do is to wash your hands for at least twenty seconds
- We ask employees and guests to stay home if they display or experience symptoms.
- Information signs have been posted in all bathrooms and throughout the building to remind guests and visitors of best practices for promoting good health and preventing the spread of germs.

Infinity Convention Centre is very concerned about the health of our communities. We need your help to be as well prepared as possible. We therefore invite you to:

- Stay at home if you sneeze, cough, or have a fever;
- Cover your nose and mouth with a tissue when you cough or sneeze (or with your elbow or shoulder if you do not have a tissue);
- Consider a nudge rather than a handshake.

For more information about COVID-19 and precautions for the virus, please visit the Public Health Agency of Canada website.

Regards,

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